

## Message from RWA President

Dear Residents

1. JE Substation has complained to the RWA about an incident during Pruning on 16 Sep which has been captured in the video clip (With RWA). The Supervisor of Pruning Team had even expressed unwillingness to continue Pruning as safety of the labour up on the tree was endangered when the tree branches were violently shaken by a resident in rage after altercation with the Pruning Team and the Guard. Labour had to hurriedly climb down. The guard was aggressively manhandled and her mobile was damaged. It was with some Persuasion that the Team resumed Pruning today.

2. Pruning is conducted under the instructions and in the presence of a qualified Engineer, in accordance with requirements of Electricity Department and following Horticulture Department Guidelines. This Unbecoming and Criminal Conduct of Residents, on 16 Sep took place in the presence of Linesman from Bijli Ghar, Pruning labours, Guard & Supervisor. An unwanted argument was started with the guard followed by an assault. The guard in the process has been subjected to physical & mental agony. Not to mention, damage to personal property (mobile phone).

Making a Video to capture such incidents by anyone is no offence at all. All Services invariably require an uploaded photograph or a video Clip to effectively address the problem to fix it or examine the incident when required.

3. The morale of the Guards has been shattered over the past several incidents at the Gate too. Only 10 days ago the Older Guard at the Gate was beaten up with a Stick by the husband (not from this Block) for checking his wife while entering the gate without a mask and for not revealing the address of her visit. Guards have been physically manhandled in the past too and indecent abuses hurled at them, especially the Lady Guard because she tries to implement The rules and guidelines strictly given to her by the RWA. It is true that her response is harsh but, only when provoked and with a reciprocal and equally rustic & inappropriate language.

4. But, why be arrogant with Guards and hurl abuses at them? Is it at all acceptable to physically assault a Guard, merely because he is considered socially inferior? Or belongs to the weaker sex? After all, they are only doing their Duty resolutely. Is this expected from persons with pretensions of being highly qualified and sophisticated? An Analysis is required with open mind and fairness to derive the truth before declaring someone a culprit. It is, of course, agreed that the guards need to be continuously trained on the Job in these trying conditions.

The above is shared with a request for coop by all the Residents and to prevent recurrence of such undesirable incidents.

Rgds

President